



**eSER Beta-Testing Kick-Off
Webinar
April 11, 2022**

Objectives/Agenda

Objective: The purpose of today's kick-off webinar is to introduce the new eSER system and discuss your role as an eSER Beta Tester.

Agenda:

1. eSER Overview: What is coming with the new system
2. eSER Beta Testing: What does it mean to be a tester? How will testers get set up?
3. DEMO of eSER
4. Next Steps for Beta Testers

eSER Overview

Efficiency and User Friendly

- Brand new look and feel: eSER means ENHANCED
- Users can expect a streamlined and focused process within eSER.
- In eSER users will no longer have to deal with setting their view compatibility.
- Users will receive a warning message, prior to session closing (No more session closed in SER).

Functionality

- eSER will contain most of the same features as the legacy SER system.
- Users are not limited to certain web browsers to access SER.
- Use of widgets will allow users to customize screens.
- No more pop up windows and need for pop up blockers
- Edit and Delete buttons are included on most screens to enhance performance.

What Does It Mean to be an eSER Beta Tester

Expectations for Beta Testers:

- We understand you wear many hats and your time is valuable!
- Interact with the new eSER system and test in the role that you fill in your LEA
- Actively participate in weekly office hours (Mondays, 2-3 p.m.) - beginning **April 25th**
- Document questions, concerns, issues found during testing

Gaining Access to eSER Testing Site

Several steps must be followed by each user in order to establish their eSER security level access, These steps will be reviewed at the EdLink Security Clinics for Beta testers and their Security Coordinators.

- Identify your Public IP Address(es) for Whitelisting Your Computer - **Completed via JotForm**
- Once the whitelisting has been completed, users must create an EdLink Username and password at: <https://bat.My.LA.gov> and <https://My.LA.gov> (credentials must be identical)
- Next, each User must work with their eScholar data manager to ensure their StaffID is linked to the Username created in the step above. Each staff person is assigned a StaffID reported in the eScholar StaffID and in EdLink 360.
- Using the Registration link for eSER Beta Testing <https://stg.registration.edlink.la.gov>, each user must request the Location, Application, Role and Permissions in EdLink Security.
 - Location: District or school location based on user role and permissions
 - Application: **eSER Staging**
 - Role: *(see next slide)*
 - Permissions: *(see next slide)*

EdLink Security Roles and Permissions

EdLink Security Roles and Permissions		Permissions									
		SER Administrator	All Permissions	Approver	Writer	Reader	Super	Staff	Admin	Provider	Importer
Roles	Administration	X									
	All Roles		X								
	IEP Form			X	X						
	SER Data				X	X					
	SER LASID				X						
	LDE						X	X			
	SMD Medicaid					X			X	X	
	SMI Medicaid										X
	SER Data Services				X						
	Re-Evaluation Data Review				X						



Demo

Next Steps

- Weekly eSER Beta Testing Office Hours - Mondays between 2 pm -3 pm - beginning **April 25th**
 - LDOE will send out an invite with zoom link to select Beta Testers.
- Security Clinics
 - LDOE will reach out to individual LEAs to set up a “Security clinic” where we will walk testers through set up steps to gain access to eSER.
 - Scheduled for April 12-14 and April 19-20 from 12:30 - 2:00 pm.
 - Each tester along with their Security Coordinator should attend one of the 30 minute sessions that best fits their schedule.

eSER Beta Testing Contact

For questions or concerns please contact Systemsupport@la.gov