

LOUISIANA DEPARTMENT OF EDUCATION



eSER Go LIVE
August 15, 2022

Agenda

- eSER Resources
- Security Resources
- Known Bugs



eSER Resources

eSER Videos

The training videos have been updated on the SER System support page.

- eSER Disable IEP Deep Dive
- eSER Gifted and Talented IEP

Currently, the eSER Menu Navigation and eSER IEP Navigation videos are accessible.

eSER User Guides

User guide has been made available on 8/10.

Security Resources

[Guide to Linking Username and Staff ID](#)

[Guide for Security Coordinators](#)

[EdLink Security User Guide](#)

Known Bugs

- See the [Known Bugs](#) document for up to date statuses of the known bugs

eSER Go Live Informational and Q&A sessions

- LDOE will continue holding weekly eSER Go Live Informational and Q&A sessions every Monday in August from 2:00 p.m. to 3:00 p.m.
- Zoom Information:
 - **Registration:** <https://ldoe.zoom.us/meeting/register/tJUucOiqgzwrGtK1U3E1YHfE87QKXzV9WsOa>
 - **Meeting Link:** <https://ldoe.zoom.us/j/91371257106>
 - **One tap mobile:** +14702509358,,95433357770# US (Atlanta)

Q and A

