

LOUISIANA DEPARTMENT OF EDUCATION



eSER Go LIVE
August 22, 2022

Agenda

- eSER Resources
- Security Resources
- Known Bugs



eSER Resources

eSER Videos

The training videos have been updated on the SER System support page.

- eSER Disable IEP Deep Dive
- eSER Gifted and Talented IEP

Currently, the eSER Menu Navigation and eSER IEP Navigation videos are accessible.

eSER User Guides

- User guide has been made available on 8/10.

eSER IEP Download

- IEP download feature will be available later today 8/22.

Security Resources

[Guide to Linking Username and Staff ID](#)

[Guide for Security Coordinators](#)

[EdLink Security User Guide](#)

Known Bugs

- See the [Known Bugs](#) document for up to date statuses of the known bugs

eSER Go Live Informational and Q&A sessions

- LDOE will continue holding weekly eSER Go Live Informational and Q&A sessions every Monday in August from 2 p.m. to 3 p.m.
- Last meeting is August 29.
- Zoom Information:
 - **Registration:** <https://ldoe.zoom.us/meeting/register/tJUucOiqqzwrGtK1U3E1YHfE87QKXzV9WsOa>
 - **Meeting Link:** <https://ldoe.zoom.us/j/91371257106>
 - **One tap mobile:** +14702509358,,95433357770# US (Atlanta)

General System Office Hours

- LDOE hosts office hours on Tuesdays at 11 a.m. for district data managers.
- Any SER, EdLink, etc. questions can be brought up in this meeting.
- Non data managers should filter their questions up to LDOE through their data manager.
- <https://ldoe.zoom.us/meeting/register/tJIsde-ugDwtE9QtgukSjo8XPOIXHBWf0FtU>

Q and A

