

LOUISIANA DEPARTMENT OF EDUCATION



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**eSER Go LIVE**  
**August 29, 2022**

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# Agenda

- Resources
- FAQ Review
- Future Support



# Resources

[Guide to Linking Username and Staff ID](#)

[Guide for Security Coordinators](#)

[EdLink Security User Guide](#)

[eSER Resources Page](#)

[Bugs and FAQs](#)

# Bugs and FAQs

- Review of the FAQs
- Review of the bugs fixed

# Future Support

- All future support should flow through SER Data Managers or SPED Directors through their established channels with LDOE