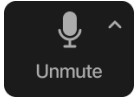
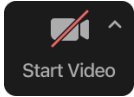


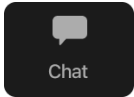
# Zoom Meeting Preparation



- Please make sure your phone or computer is muted to minimize background noise.
  - To do this, hover over the bottom left-hand side of your screen and click “Mute.”



- Please make sure you have turned off your camera to save bandwidth and prevent any connectivity issues.
  - To do this, hover over the bottom left-hand side of your screen and click “Stop Video.”



- Please submit questions during the presentation in the “Chat” function located on the bottom of your screen.

If you require an interpreter or have other accessibility needs for future LDOE meetings, please contact [LDOECommunications@la.gov](mailto:LDOECommunications@la.gov)



# eScholar Office Hours

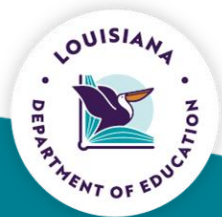
Visit the [eScholar Support Page](#) for a copy of the webinar deck



September 4, 2025

# Agenda

- General Information
  - Security Coordinators
  - [2025-2026 LEA Contact List](#)
  - Disabling PersonID/DirectMatch User Accounts
  
- 2025-2026 eScholar
  - PersonID – student submission
  - DirectMatch
  - StaffID – staff submission



# General Information



# Handy Links

New support page: [LDOE Data System Support](#)

New ticketing system: [Submit Request](#)

New Superintendent: <https://ldoeforms.jotform.com/251474463796873>

LEA Contact List: [2025-2026 LEA Contact List](#)

[eScholar Support](#)



# Security Coordinators

Update the [2025-2026 LEA Contact List](#)

- Copy/paste your district's data into a new EXCEL sheet
- Review and edit (add/remove data managers)
- Send updated EXCEL file to [Submit Request](#)

Disable accounts of data managers who are no longer in your district.

- EdLink Security <https://registration.edlink.la.gov>
- eScholar PersonID/DirectMatch <https://secureid.ldoe.la.gov/uid/login>
- eScholar StaffID <https://louisianastaffid.escholar.com/uidmgr/>



# eScholar PersonID/DirectMatch & StaffID

- All training slide decks and users guides are on the [eScholar Support pg](#)
- Email: [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov)
  - Training videos
  - Zoom sessions on PersonID/DirectMatch
  - StudentID file submission and troubleshooting errors
- Email: [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov)
  - Zoom sessions on StaffID
  - StaffID file submission and troubleshooting errors

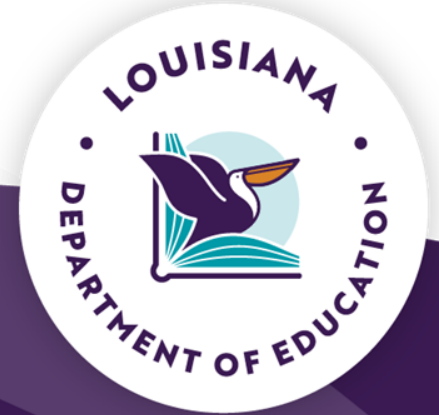


# Student and Staff PII: LDOE Staff

- Do NOT email any student PII (e.g. full names, SSN, DOB, etc)
- Do NOT email any file that has student PII or staff PII
- Send the student's LASID or eScholar PersonID Batch #
- Send the StaffID, the first/last name of the employee or eScholar Staff ID Batch #



# Update on Student Data Privacy Laws & Required Data Submission

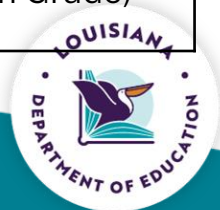


July 2025

# SSN Laws Summary

Purpose	Entity & Law	Applicable Student Group	School System Requirements
TOPS Eligibility Determination	BOR/LOSFA <a href="#">LA R.S. 17:3914 (K)</a>	Students in Grades 8-12	Collect Parental Consent & Provide SSN to eScholar
LA FIRST Research	University of Lafayette Babineaux Blanco Public Policy Center <a href="#">La. R.S. 17:3138.12</a>	All Students in All Grades	Submit DSA Opt-In to <a href="mailto:ldedata@la.gov">ldedata@la.gov</a> & Provide SSN to eScholar
Return on Investment Research	Louisiana Workforce Commission <a href="#">Act 187 of 2025</a> Regular Session	12th Grade Students	Provide SSN to eScholar for Each Student Pursuing a Diploma by Beginning of Senior Year (12th Grade)

Please contact [Laura.Boudreaux@la.gov](mailto:Laura.Boudreaux@la.gov), Research & Data Privacy Director for data privacy questions. Contact [SystemSupport@la.gov](mailto:SystemSupport@la.gov) for data submission questions



# Frequently Asked Questions

- 1. What if my school system doesn't collect any SSNs for students?** Act No. 187 of the 2025 Regular Session amended La. R.S. 17:3914 (N) (1) to require school systems to collect a student's SSN of each student pursuing a diploma by the beginning of their senior year and provide those to the LDOE. In compliance with that law, school systems can share students' SSNs in eScholar.
- 2. What if a parent refuses to supply the student's SSN?** If parents refuses to provide their student's SSN, the LDOE requests that school systems document the parent's refusal. For any additional questions regarding communicating with parents' about their rights and any implications regarding the refusal to provide a SSN, please contact your school system's legal counsel.
- 3. To which schools do these laws apply?** These laws apply to all public traditional and charter schools.

Please contact [Laura.Boudreaux@la.gov](mailto:Laura.Boudreaux@la.gov), Research & Data Privacy Director for data privacy questions. Contact [SystemSupport@la.gov](mailto:SystemSupport@la.gov) for data submission questions



# Annual Student Privacy Notification to Parents

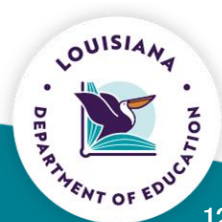
- Per the USDOE, school systems are to annually notify parents and eligible students (over age 18) about their rights under the Family Education Rights and Privacy Act (FERPA) and the Protection of Pupil Rights Amendment (PPRA).
- Such notification must include but is not limited to:
  - Procedure to inspect and review educational records
  - Procedure to request amendment of education records
  - A specification of criteria for determining who constitutes a school official and what constitutes a legitimate educational interest if the educational agency or institution discloses or intends to disclose PII from education records to school officials without consent; and
  - Right to file a complaint with the USDOE concerning alleged violations of FERPA or PPRA

**School districts must:** Annually notify parents of FERPA and PPRA rights

## Helpful Resources:

- [A Parent Guide to the Family Educational Rights and Privacy Act \(FERPA\)](#)
- [Protection of Pupil Rights Amendment \(PPRA\) General Guidance](#)
- [FERPA Model Notification of Rights for Elementary & Secondary Schools](#)
- [PPRA Model General Notice of Rights](#)
- [Model Form for Disclosure to Parents of Dependent Students](#)
- [Model Form for Disclosure to Parents of Dependent Students and Consent Form for Disclosure to Parents](#)

Please contact [Laura.Boudreaux@la.gov](mailto:Laura.Boudreaux@la.gov), Research & Data Privacy Director for data privacy questions. Contact [SystemSupport@la.gov](mailto:SystemSupport@la.gov) for data submission questions



# 2024-2025 eScholar PersonID



# eScholar PersonID

The eScholar PersonID application allows districts to assign and maintain statewide student identifiers (StudentIDs)

Submit your **2025-2026 student enrollments** to PersonID for ID assignment.

- Submit returning and new students at the beginning of the school year
- Submit new enrollments throughout the year
- ESSY = **2026**; Location Active Flag = 1 (active)

**Note: Students must be submitted to PersonID prior to running DirectMatch.**

## Consequences of not submitting all students to eScholar PersonID

- *District will receive an error message in EdLink when student data is submitted for Oct. 1 collection*
- *Student will be **excluded** from matching to the SNAP, TANF, Medicaid files in DirectMatch*



Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.

# Graduated Students – 12<sup>th</sup> grade

## Problem Analysis and Resolution:

For student(s) who graduated in the 2024-2025 school year and it was determined there are issues with the student's transcript not being received by LOSFA due to missing demographic information:

- update the students information in your local system (SSN, parental consent, etc.)
- submit the student to PersonID for the **2025-2026** school year:
  - **ESSY = 2026**
  - **Location Active Flag = 0 (inactive)**
  - **Parental Consent Flag = Y**
  - **SSN**
- submit the student to the Student Transcript System (STS)
- submit the graduation date
- certify the site



# Location Active Flag

- Location Active Flag = 1 “Active”
  - Master record for current school year
    - eSER and DRC non-summative testing
- Location Active Flag = 0 “Inactive”
  - Master record for current year
    - Student has graduated 12<sup>th</sup> grade and needs demographic data corrections in eScholar for LOSFA
- DirectMatch uses only the Master record to run the SNAP, TANF, Medicaid matches.
- EdLink looks at both the master and history records for the current school year in eScholar.



# SPED Student and eSER

Student is enrolled in a non-public school but is receiving SPED services at a public school district:

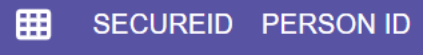
- Public school district will assign a public LASID for the student
  - Location Active Flag = 1 “Active”
  - Master record
- Public school district enters the public LASID in eSER

Non-public school assigns a non-public State ID for the student for Direct Match purposes.



# Submit Students for ID Assignment

- Log into [eScholar PersonID](#)
- Use the waffle and toggle to PersonID



**System Message**  
Welcome to the new version 2023.0.5 of eScholar Uniq-IDI

**Pending Work**

Pending Near Match(s/es)	116
Pending Batches	2

**Quick Actions**

- + Add a Person
- Upload a File
- 🔍 Perform a Search

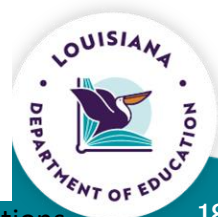
**Recent Activity (Past 30 Days)**

BATCHES | TRANSACTIONS


**Pending - 5 Most Recent** View Past 7 Days | View All >>

Batch Info	Location Info	Process Info	Record Info	Status Info	Actions
▲ 121749 INDIV	<b>ReDesign Schools System (3AP)</b> Dalton Elementary School, A Redesign School (3AP003)	07/21/2025 12:40 PM	1 of 1 PENDING	██████████ Pending: Near Match(s/es)	Resolve ⋮
▲ 121746 INDIV	<b>ReDesign Schools System (3AP)</b> Dalton Elementary School, A Redesign School (3AP003)	07/21/2025 12:36 PM	1 of 1 PENDING	██████████ Pending: Near Match(s/es)	Resolve ⋮
▲ 121602 LASIDs_TDR_NP_7_... FILE	<b>Tuition Donation Rebate (TDR)</b> Tuition Donaton Rebate (LEA)	07/11/2025 3:31 PM	77 of 85 PENDING	██████████ Pending: Near Match(s/es)	Resolve ⋮
▲ 121594 LA_StateStudentUID... FILE	<b>Eleanor McMMain Secondary School System (WBF)</b> Eleanor McMMain Secondary School (WBF001)	07/11/2025 10:57 AM	1 of 1 PENDING	██████████ Pending: Near Match(s/es)	Resolve ⋮
▲ 121507 348-UID-7433184370... FILE	<b>New Orleans Military and Maritime School System (348)</b> New Orleans Military & Maritime Academy (348001)	07/09/2025 2:14 PM	8 of 1054 PENDING	██████████ Pending: Near Match(s/es)	Resolve ⋮

Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.



# Submit Students for ID Assignment

- Click on the Match icon 
- Click on the Browse button and find the file on your computer
- Click on the purple Match button

Home > Match Options

## Match Options

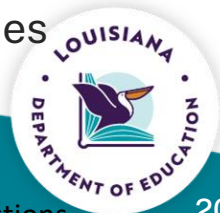
Match Option	Upload File
Person Type	<b>K12 Student</b>
File to Upload	<input type="text"/> <span>Browse</span>
Upload Type	<b>Simple</b> Advanced

Reset Match



# Next Steps

- The application will first check your file (file validation) and then check each record (data validation).
- If your file is rejected, take a screenshot of the error message and send it to us. We will help you troubleshoot so that you can correct the errors in your local SIS and resubmit a new file.
- The application will begin matching the submitted students to the master database:
  - Some students will be matched with a LASID from the master database.
  - The application will assign LASIDs for those who had no matches.
  - Some records will be near matches – user has to resolve the near matches

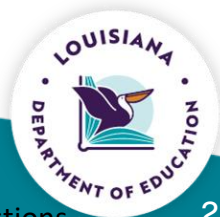


# Check Record Info

- You should have the same number of records assigned IDs as the number of records you submitted.
- If the Record Info shows fewer records, click on the 3 vertical dots and select View Batch Details.

Batch Info	Location Info	Process Info	Record Info	Status Info	Actions
99649 uid0012024.bt FILE	Aviary Parish (ABC) Pelican Primary (ABC001)	08/14/2024 11:49 PM	271 of 278	■■■■■ Completed	⋮

- Download
- View Batch Details



# Check Status Statistics

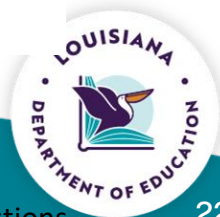
Here are a few types of canceled records:

- Completed: Assignment - Near Match Resolution – Canceled **user canceled record**
- Exact MatchID Not Found Canceled **user canceled record**
- Canceled (Data Validation) – **records have errors**, no IDs were assigned



## Status Statistics

Match Status	Record Count
<b>Canceled (Completed)</b>	
Completed: Assignment- Exact Match ID Not Found Canceled	2
Completed: Validation - Canceled (Data Validation)	5



# Download the Canceled Records

- Click on the Download button
- Select Canceled
- Click on Generate Extracts

## Download Options

### Match Status

Status	Submission Date	Downloadable Record Count	Total Record Count
<input type="radio"/> IDs Assigned (Match / No Match)	08/14/2024 11:49PM	271	278
<input checked="" type="radio"/> Cancelled	08/14/2024 11:49PM	7	278

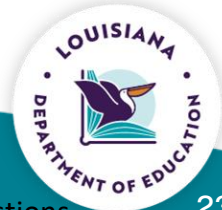
### Format

Download Type

Simple

Advanced

Generate Extract



# Download the Canceled Records

- Scroll down to the Extract File table
- Click on the Refresh button until it changes to Download
  - The Extract Status will show Completed
- Click on Download
- It will save a txt file to the Download folder on your computer

## Extract File (1)

Extract Date ⇅	Location Info ⇅	Record Count ⇅	Extract Name ⇅	Extract Status ⇅	Actions
08/15/2024 6:49AM	Avian Parish (ABC) Pelican Primary (ABC001)	In progress of 278		Request Queued	<a href="#">Refresh</a>



# Txt File

- Open the txt file and you will see the student's name on the left
- Scroll to the far right of the file
- You will see the error associated with that record
- Correct the errors in your local SIS
- Export a fresh file
- Load file into eScholar PersonID

```
,"RACE_ETHNIC_CODE is invalid (Other)."  
',"RACE_ETHNIC_CODE is invalid (Other)."  
!","RACE_ETHNIC_CODE is required."  
!","2024-08-14","{0} does not exist ({1}).,STATE_STUDENT_ID"  
08-14","{0} does not exist ({1}).,STATE_STUDENT_ID"  
'RES_DISTRICT_CODE is invalid."
```



# Download LASIDs

- Your batch will be in the Completed section on the home page.
- To download, click on the 3 vertical dots. Then select Download
- You will be taken to the Download Options page
- Make sure you select the IDs Assigned under Status
- Click on Generate Extracts

Actions



## Download Options

### Match Status

Status	Submission Date	Downloadable Record Count	Total Record Count
<input checked="" type="radio"/> IDs Assigned (Match / No Match)	08/12/2024 2:02PM	11	11

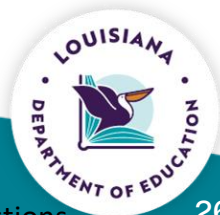
### Format

Download Type

Simple

Advanced

Generate Extract



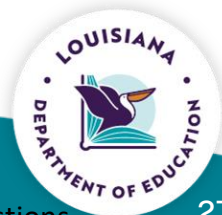
# Download LASIDs

- Scroll down till you see the Extract File table
- Under Actions, click on the Refresh button until the Download button appears
- The Extract Status will show Completed

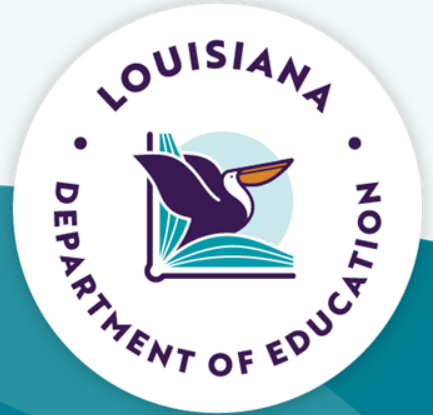
Extract File (1)

Extract Date	Location Info	Record Count	Extract Name	Extract Status	Actions
08/12/2024 2:02PM	St. Charles Parish School System (045) Multiple Buildings	11 of 11	PID_BATCHPROFILE_99167_08122024_0202PM_IDRES.TXT	Completed	Download

- Click on the Download button
- Your file will be saved to the download folder on your computer
- Load the file into your local SIS (JCampus, PowerSchool, etc.)



# RetireID and SplitID



# RetireID

**Issue:** A student was assigned more than one LASID

**Cause:** When resolving the near matches, the user selected No Match instead of Match. A new ID was created for this student

Complete the [Student RetireID TEMPLATE](#) and email to [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov)

**Once the LASID is retired or split:**

- update your local SIS
- submit the student to eScholar PersonID with the active LASID
- run DirectMatch
- update all LDOE data systems (EdLink, eSER, STS, etc.)



Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.

# SplitIDs

**Issue:** Two or more different students were assigned the same ID

**Cause:** When resolving near matches, the user selected Match instead of No Match

**Prevention:**

- Submit the student to eScholar PersonID with correctly spelled names
- Include the middle name(s)
- Make sure the DOB is correct
- Include the student's SSN if available
- Include the student's address if available

Complete the [Student SplitID TEMPLATE](#) and email to [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov)



Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.

# LASID Audit 1

According to [LA Rev Stat § 17:3914](#), each student should maintain one *and only one* Louisiana Secure ID for their entire public school career

LDOE conducts periodic LASID audits throughout the school year to ensure that each student has only one LASID.

## Audit Process:

- LDOE identifies potential duplicate LASIDs and drops a file into each district's DM FTP folder on **Sept 22, 2025**
  - File name: **LEACODE\_2025-26\_LASID Resolution1**  
(Look in the folder: **ID Management (Purge after 30 days)\Secure ID**)
- Districts should:
  - Review the file
  - Compare the demographic information for the students in the file.
  - Indicate Same or Different in the first column of the spreadsheet to denote whether the students are truly duplicates or if they are actually two separate students.
  - Save the file as **LEACODE\_2025-26\_LASID Resolution1\_COMPLETE** by **October 3, 2025**



# eScholar DirectMatch



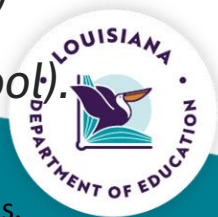
# Qualified vs Allowed to Eat Free

A student who is allowed to eat free is different from a student who is qualified to eat free.

Your district should be reporting students as [free in EdLink 360](#) if they [qualify](#) to eat free:

- **Direct Certification (DC)** of students through SNAP, TANF, Medicaid Free Lunch
- **DC extended** (*siblings or children at the same address*)
- **Other Source Categorical Eligibility** students *enrolled in Head Start or Even Start programs, migrants, runaways, homeless, foster children*
- Qualified through [income survey forms](#) (*if attending a CEP school*)
- Qualified through [lunch applications](#) (*if attending a non-CEP school*)

Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.



# Free Lunch vs. Reduced Lunch

The free lunch status supersedes the reduced lunch status no matter when the student was identified during the school year.

- Student is in free lunch now (SNAP, TANF, Medicaid-Free), and later in the school year, is in the Medicaid-Reduced file:
  - **keep the student as free lunch**
- Student is in the Medicaid-Reduced file, and later in the school year, is in the free lunch file (SNAP, TANF or Medicaid-Free):
  - **change the student's status to free lunch**
- Student is in the SNAP, TANF, Medicaid Free and Medicaid Reduced file:
  - **keep the student as free lunch**



# eScholar DirectMatch

- September - June: LDOE will run the statewide DirectMatch

September State Matches	Public Batch #	Non-Public Batch #
SNAP	12017	12018
TANF	12016	12015
Medicaid Free Lunch		
Medicaid Reduced Lunch		
Medicaid All		

Districts will resolve the near matches, download the DM-Index files to load into their food service system and/or local SIS.

Do **NOT** load the Medicaid All file into your food service system or local SIS.

The Oct. 1 MFP collection **snapshot** date is 10/23/2025



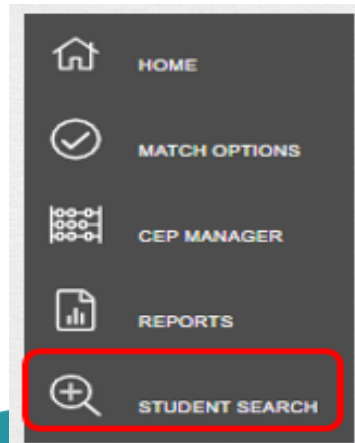
# DirectMatch: Search



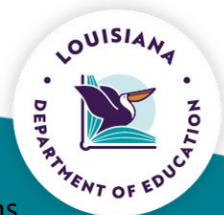
# DirectMatch: Search Function

Purpose of the Search button:

- you can find a student by LASID or LocalID
- download your matched records
  - Obtain all your SNAP, TANF, Medicaid Free, Medicaid Reduced eligible students from the start of the school year till the last date DirectMatch was run.



Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.



# DirectMatch: Search by Student

Identifier: enter the LASID or the LocalID

Select the Match Type – SNAP K12, TANF K12, Medicaid K12, etc.

Click Search

### Search Options

Identifier :	Match Type :	LEA Code :	School/Site Code :	Ending School Session Year :
<input type="text" value="0123456789"/>	<input type="text" value="SNAP K12 Student"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="2026"/>

[Reset](#)

### Search Results

State ID	Name	Date Of Birth	Gender	Grade Placement	Location Info	ID Info	Eligibility Types	Earliest Identified Date	Actions
							SNAP K12 Student	06/28/2024	>>

Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.



# DirectMatch: Search

- Select the Match Type; School Year = 2025; Click the Search button
- The students data will appear in a table
- Click on the paper icon to download the students

**Search Options**

Identifier :

Match Type : **SNAP K12 Student** ▼


LEA Code : Avoyelles Charter Schoo... ▲

School/Site Code :  ▼

Ending School Session Year : 2025 ▼

Reset **Search**

**Search Results**



State ID	Name ▲	Date Of Birth	Gender	Grade Placement	Location Info	ID Info	Eligibility Types	Earliest Identified Date	Actions
							SNAP K12 Student	06/28/2024	>>
							Medicaid All K12 Student		
							SNAP K12 Student	06/28/2024	>>

Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.



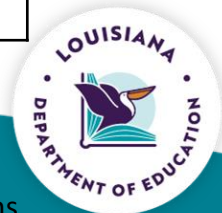
# File Download

Download the **DM-Index** file (this is the default)

- Download the SNAP, TANF and Medicaid files
- Give the 4 files to your food service staff to load into their system
- Do **NOT** load the Medicaid All file into your food service system

File	Download DM-Index	Send to Medicaid Vendor	Load into food service system
SNAP	Yes	No	Yes
TANF	Yes	No	Yes
Medicaid Free Lunch	Yes	Yes	Yes
Medicaid Reduced Lunch	Yes	Yes	Yes
Medicaid All	Yes	Yes	<b>No</b>

Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.



# DirectMatch: Non-Publics

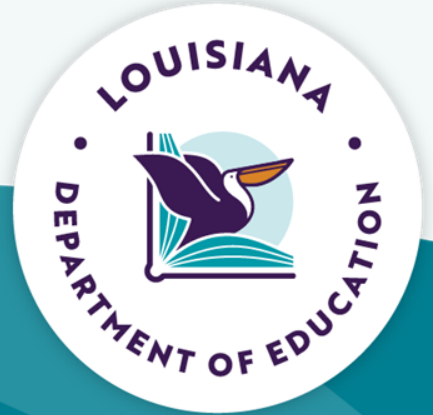
- Access to only SNAP, TANF, Medicaid Free and Medicaid Reduced files
- Will not have access to Medicaid All file

File	Download DM-Index	Load into food service system
SNAP	Yes	Yes
TANF	Yes	Yes
Medicaid Free Lunch	Yes	Yes
Medicaid Reduced Lunch	Yes	Yes

Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.



# Address Matching




# Address Matching

## September – June:

- LDOE will run the statewide Address matching
  - Students, submitted with addresses to PersonID for ID assignment, will be matched against the addresses of students who were matched to the SNAP file.
  - These are the Directly Certified (DC) Extended students i.e. children living in the same household with another child who is receiving SNAP benefits will also be considered as free lunch eligible.
- LDOE will run the Address matching once a month (**≈ 20<sup>th</sup> of each month starting 9/24/2025**)
  - **Caution: some addresses are apartments/trailer lots that do not include the apt # or lot #**
- Districts will resolve their near matches
  - See slides 63-68 [March 29 slide deck](#) [March 29 recording](#)
- LDOE will provide a roster of Address Matched students



# Address Matching

- Select the Match Options button 
- Under Match Options, select Address

Match Options

PERSON **ADDRESS**

---

Match Option	<b>Person ID</b>	Upload File	Individual Match	Manual Authorization
District	<b>All Districts</b>	Specific Districts		
School	All Schools			
Match Type	<input type="text" value=""/>			

Reset **Match**

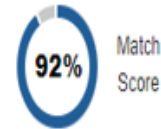


- The address matching found three potential matches with match scores of 92, 91 and 91 respectively.
- Expand the selection to see the potentially eligible matches

<p>Eligible Address</p> <p>123 Pelican Drive Apt F Bossier City, LA 71111</p>	<p>Matched Address</p> <p>123 Pelican Drive Apt F Bossier City, LA 71111</p>	<p>92% Match Score</p>	<p>Expand the selection</p> <p>1 Students Potentially Eligible</p>
<p>Eligible Address</p> <p>65 Egret Blvd METAIRIE, LA 70006</p>	<p>Matched Address</p> <p>65 Egret Blvd METAIRIE, LA 70006</p>	<p>91% Match Score</p>	<p>Expand the selection</p> <p>4 Students Potentially Eligible</p>
<p>Eligible Address</p> <p>21 W. Jay Lane Harvey, LA 70058</p>	<p>Matched Address</p> <p>21 W. Tufted Jay Lane HARVEY, LA 70058</p>	<p>91% Match Score</p>	<p>Expand the selection</p> <p>1 Students Potentially Eligible</p>

- The eligible address and the matched address are spelled slightly differently
- The apt #, city, state and zip are the same
- Students' last name are the same
- The user will determine if this is the same address or not
- If yes, click on the Match button

Eligible Address	Matched Address
123 Pelican Drive Apt F Bossier City, LA 71111	123 <u>Pelicane</u> Drive Apt F <u>Bossier</u> City, LA 71111



1 Students Potentially Eligible



Matches all students below

Identified Student at Eligible Address

Student Name	District	School	Grade	Gender	DOB	Identified Date
Perry Pelican (1234567899)	Aviary School District (ABC)	<u>Pelicanus</u> Elementary (ABC001)	01	Male	01/01/2016	09/09/2021

Student(s) Currently Not Identified at Matched Address

Student Name	District	School	Grade	Gender	DOB	Actions
Polly Pelican (1234567890)	Aviary School District (ABC)	<u>Pelicanus</u> High School (ABC003)	Twelfth	Female	12/10/2005	

Matches only one student at a time



Eligible Address

21 W. Jay Lane  
Bossier City, LA 71111

Matched Address


21 W. Tufted Jay Lane  
Bossier City, LA 71111




Match  
Score


1 Students  
Potentially Eligible



 Identified Student at Eligible Address

Student Name	District	School	Grade	Gender	DOB	Identified Date
Perry Pelican (1234567899)	Aviary School District (ABC)	<u>Pelicanus Elementary (ABC001)</u>	01	Male	01/01/2016	09/09/2021

 Student(s) Currently Not Identified at Matched Address

Student Name	District	School	Grade	Gender	DOB	Actions
Polly Pelican (1234567890)	Aviary School District (ABC)	<u>Pelicanus High School (ABC003)</u>	Twelfth	Female	12/10/2005	 



Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.

- Expand the selection to see all 4 potentially eligible matches
- Click Match for one student
- Click No Match for the other students

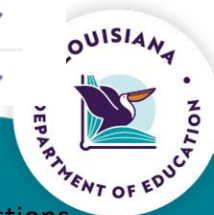
<b>Eligible Address</b> 65 Egret Blvd Walker, LA 70785	<b>Matched Address</b> 65 Egret Blvd Walker, LA 70785	<b>91%</b> Match Score	<b>4</b> Students Potentially Eligible	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>
--	---	------------------------	--	---

**Identified Student at Eligible Address**

Student Name	District	School	Grade	Gender	DOB	Identified Date
Polly Pelican (1234567890)	Aviary School District (ABC)	<u>Pelicanus</u> Elementary (ABC001)	01	Female	01/01/2016	07/01/2021

**Student(s) Currently Not Identified at Matched Address**

Student Name	District	School	Grade	Gender	DOB	Actions
Perry Pelican (1234567899)	Aviary School District (ABC)	<u>Pelicanus</u> Elementary (ABC001)	Second	Male	09/01/2015	<input type="checkbox"/> <input checked="" type="checkbox"/>
Wendy Warbler (0123456789)	Aviary School District (ABC)	<u>Pelicanus</u> Middle School (ABC002)	Eighth	Female	12/12/2009	<input type="checkbox"/> <input checked="" type="checkbox"/>
Carolina Wren (0234567890)	Aviary School District (ABC)	<u>Pelicanus</u> High School (ABC003)	Tenth	Female	07/31/2007	<input type="checkbox"/> <input checked="" type="checkbox"/>
Jenny Jayhawk (0345678901)	Aviary School District (ABC)	<u>Pelicanus</u> Elementary (ABC001)	Third	Female	08/23/2014	<input type="checkbox"/> <input checked="" type="checkbox"/>



Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.

# eScholar StaffID



# 2025-2026 StaffID Submission

eScholar StaffID is open for the 2025-2026 school year (ESSY = 2026).

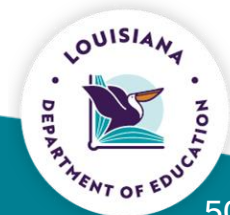
Staff who need access to Edlink applications (Edlink 360, Edlink Ops, eSER, LEP etc.) must be submitted to eScholar Staff ID for ESSY 2026 along with their State Userid (MyLa ID).

CUSTOMER DEFINED FIELDS

STATE USERID	PollyPelican
STAFF EMAIL	PollyPelican@AviarySchools.com

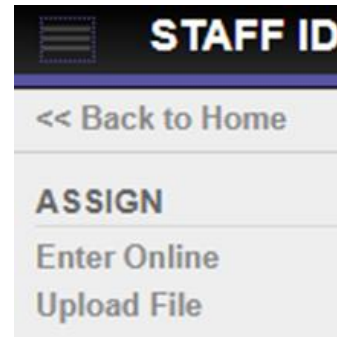
School systems may submit their staff email. It is an optional field and will not impact the Staff ID assignment/match process

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



# StaffID File Submission

- Export a file from your local system (Jcampus, PowerSchool, etc.)
  - If your district does not have a vendor you will have to create your file using the [Louisiana StaffID 3.0 Upload Format](#) (Excel template) and load it into eScholar StaffID
- Load the file into eScholar StaffID
  - Click on the 3-bars on the top left
  - Under Assign, select Upload File
  - Click on the BROWSE button
  - Find your file on your computer
  - Click on the UPLOAD button

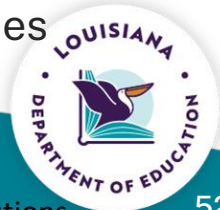
A screenshot of the file upload form in the STAFF ID application. At the top, there are two tabs: "BASIC" and "ADVANCED". Below the tabs, there is a label "File to Upload \*:" followed by a text input field containing the placeholder text "Choose File". To the right of the input field is a purple button labeled "BROWSE". Below the input field and button, there is a dashed horizontal line. At the bottom right of the form, there is a purple button labeled "UPLOAD".

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



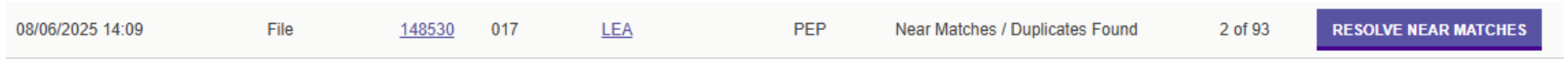
# Next Steps

- The application will first check your file (file validation) and then check each record (data validation).
- If your file is rejected, take a screenshot of the error message and send it to us. We will help you troubleshoot so that you can correct the errors in your local PEP/staff system and resubmit a new file.
- The application will begin matching the submitted employees to the master database:
  - Some employees will be matched with a StaffID from the master database.
  - The application will assign StaffID for those who had no matches.
  - Some records will be near matches – user has to resolve the near matches



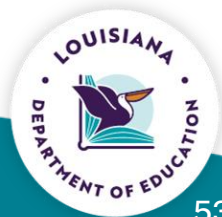
# Resolve Near Matches

At the Home page, click on Resolve Near Matches



All Near Match records must be resolved before the user can continue to the next step in the ID Assignment process. One batch may have one or many submission records in a near match status and one submission record may have one or many pending near matches.

When resolving pending near matches, the user is identifying if the submission record is the same or different than the potential matches.



# Resolve Near Matches

## **Assign ID:**

If the submission record matches a pending near match, the Assign ID button is used to indicate a Match. When the ASSIGN ID button is clicked, the submission record will retrieve the identifier of the selected staff and all other near matches for the submission record are removed.

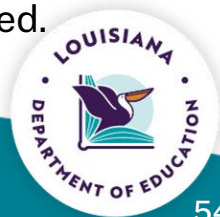
## **Create New ID:**

If the submission record does not match any of the pending near matches, a new ID should be created by clicking the Create New ID button.

When the CREATE NEW ID button is clicked, the submission record will generate a new identifier for the staff and all other near matches for the submission record are removed.

## **Cancel Record:**

When this button is clicked, all pending near matches for this submission record are canceled.



# Resolve Near Matches

Review the Resolve Near Matches/Duplicates list page for information about the records.

STAFF ID | Louisiana Department of Education

Near Match - Batch 119

FILTER

LAST NAME

FILTER RESULTS

Select All On Page

LAST NAME	FIRST NAME	MIDDLE NAME	ALT LAST NAME	SUFFIX	DATE OF BIRTH	GENDER	LEA	SCHOOL/SITE CODE	RES. DISTRICT	LOCAL ID	NEXT ACTION
Valentin	Brad		Gallagher		09/07/1999	MALE	009	LEA	009	8	REVIEW AND SELECT

Displaying 1 - 1 of 1

<< FIRST < PREV PAGE 1 OF 1 NEXT > LAST >>

CANCEL ALL NEAR MATCH RECORDS FOR THIS BATCH

CANCEL ALL CHECKED RECORDS

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



# Resolve Near Matches

Click the Review and Select button or the hyperlinked name to view additional details about the Near Match and to resolve the issue.

Review the Resolve Near Matches / Duplicates details page. The top section displays the submitted staff and the bottom section displays a list of matching staff records:

STAFF ID Louisiana Department of Education

Resolve Near Matches / Duplicates - Batch 119 ?

PERSON RECORD TO REVIEW AND SELECT

LAST NAME	FIRST NAME	MIDDLE NAME	ALT LAST NAME	SUFFIX	DATE OF BIRTH	GENDER	LEA	SCHOOL/SITE CODE	LOCAL ID
Valentin	Brad		Gallagher		09/07/1999	MALE	009	LEA	8

NEAR MATCHES / DUPLICATES FOUND

LAST NAME	FIRST NAME	MIDDLE NAME	ALT LAST NAME	SUFFIX	DATE OF BIRTH	GENDER	LEA	SCHOOL/SITE CODE	LOCAL ID	MATCH PROBABILITY
⊖ Valentin	Brad		Gallagher		09/08/1999	FEMALE	009	LEA	184124937131	91 (NEAR MATCH)

The match probability and type of match (Near Match or Match) reported by the ID assignment process.

CANCEL RECORD    SELECT ANOTHER RECORD    CREATE NEW ID    AS SIGN SELECTED

# Resolve Near Matches

Click on the hyperlinked Last Name or First Name to view the Compare staff Information page. The page displays the submitted staff in the “Submission Record” column on the left and the matching staff in the “Master Staff Record” column on the Right.

STAFF ID Log In/Logout, Department of Education

Resolve Near Matches / Duplicates - Batch 119 ?

PERSON RECORD TO REVIEW AND SELECT

LAST NAME	FIRST NAME	MIDDLE NAME	ALT LAST NAME	SUFFIX	DATE OF BIRTH	GENDER	LEA	SCHOOL/SITE CODE	LOCAL ID
Valentín	Brad		Gallagher		09/07/1999	MALE	009	LEA	8

NEAR MATCHES / DUPLICATES FOUND

LAST NAME	FIRST NAME	MIDDLE NAME	ALT LAST NAME	SUFFIX	DATE OF BIRTH	GENDER	LEA	SCHOOL/SITE CODE	LOCAL ID	MATCH PROBABILITY
<input type="radio"/>	Valentín	Brad	Gallagher		09/08/1999	FEMALE	009	LEA	184124937131	91 (NEAR MATCH)

The match probability and type of match (Near Match or Match) reported by the ID assignment process.

# Resolve Near Matches

STATE ID
superior, Allentown School District

Next Match: Compare Batch: 119

91  
near matches

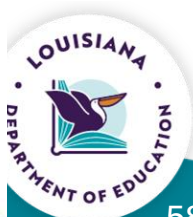
**Brad Valentin** (COMMISSIONER)  
SEX: MALE DATE OF BIRTH: 09/07/1999 LOCAL ID: 0 SSN: Not Present

**Brad Valentin** (PEP)  
SEX: FEMALE DATE OF BIRTH: 09/08/1999 LOCAL ID: 184124937131 SSN: Not Present

**COMPARE RECORDS**  
The different field values between the submission record and the master record are highlighted.

FIELD	SUBMISSION RECORD	MASTER RECORD (STATE ID: 184249588)	ADD NOTE
FIRST NAME	Brad	Brad	
LAST NAME	Valentin	Valentin	
MIDDLE NAME			
SUFFIX			
ALT LAST NAME	Gallagher	Gallagher	
DATE OF BIRTH	09/07/1999	09/08/1999	
GENDER	MALE	FEMALE	
SSN	Not Present	Not Present	
LEA	009 - Allentown School District	009 - Allentown School District	
SCHOLSHIP CODE	LEA - Allentown School District	LEA - Allentown School District	
RES DISTRICT	009	009	
Classification Level	01	01	
ENDING SCHOOL SESSION LEA	2015	2015	
SOURCE SYSTEM	PEP	PEP	
LOCAL ID	0	184124937131	
STATE ID		1152474588	
ALTERNATE ID			
ALTERNATE SOURCE			
STREET ADDRESS PHYSICAL	20 Columbus Ave	20 Columbus Ave	
CITY PHYSICAL	Stanford	Stanford	
STATE	VA	VA	
ZIP CODE PHYSICAL	06905	06905	
PARENTAL CONSENT FLAG	No	No	
SERIAL #	51206	51167	
CREATED	04/30/2015	04/30/2015	
LAST UPDATED	04/30/2015	04/30/2015	
COMMENTS	1152474588;		
MATCH NOTES			

RETURN TO LIST
CANCEL SUBMISSION
CREATE NEW
ASSIGN SELECTED



# Resolve Near Matches

If the submission record matches the master record and the user has authorization to update the master data, the application will display an “Update Master” option. This option only applies if the Assign Selected match decision button is clicked.

**Option “No”** – The submission record will be assigned when the “ASSIGN SELECTED” button is clicked, but the master data will not be updated with the submission record information.

**Option “Yes”** – The submission record will be assigned when the “ASSIGN SELECTED” button is clicked and the master data will be updated with the submission record information.

COMMENTS	8816079282;	
MATCH NOTES		
UPDATE MASTER	<input checked="" type="radio"/> Yes <input type="radio"/> No	

RETURN TO LIST

CANCEL SUBMISSION

CREATE NEW ID

ASSIGN SELECTED

# Resolve Near Match - Avoid duplicate ID

Be cautious when creating a new ID while resolving near match.

SSN carries the most weight in determining if two records belong to the same staff.

Below scenarios are most likely the same staff:

SSN	First	Last	DOB	Assign Selected	Create New ID
Same	Same	Same	Diff	Y	N
Same	Same	Diff	Same	Most Likely	Cautious
Same	Same	Diff	Diff	Most Likely	Cautious
Same	Diff	Same	Same	Most Likely	Cautious
Same	Diff	Same	Diff	Most Likely	Cautious
Same	Diff	Diff	Diff	Likely	Cautious
Diff	Same	Same	Same	Most Likely	Cautious

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



# Resolve Near Match - Avoid duplicate ID

Below is an example of the same staff: two records have the same SSN, First and Last name, but different DOB.

88

MATCH SCORE

**Polly Pelican** (SUBMISSION)  
GENDER: FEMALE DATE OF BIRTH: 01/17/1980 LOCAL ID: 0000001 SSN: 123-45-6789  
vs  
**Polly Pelican** (# [redacted])  
GENDER: FEMALE DATE OF BIRTH: 01/01/2020 LOCAL ID: 999999999 SSN: 123-45-6789

## COMPARE RECORDS

The different field values between the submission record and the master record are highlighted.

FIELDS	SUBMISSION RECORD	MASTER RECORD (STAFF ID: [redacted])	<a href="#">ADD NOTE</a>
FIRST NAME	Polly	Polly	
LAST NAME	Pelican	Pelican	
MIDDLE NAME			
SUFFIX			
ALT LAST NAME			
DATE OF BIRTH	01/17/1980	01/01/2020	
GENDER	FEMALE	FEMALE	
SSN	123-45-6789	123-45-6789	
RACE/ETHNICITY	Non-Hispanic, White	Non-Hispanic, White	

# StaffID File Submission - Batch Statistics Info

- After the ID assignment process is completed, click on the batch number to confirm if all staff have been assigned IDs under your LEA.
- Below screenshot shows 16 staff records were not updated because of “Source Reliability”, where source system is LDOE; 10 records were canceled due to a data error.
- LEA needs to identify those 16 staff from the downloaded file and send us the StaffIDs. We will change their source system to PEP, then the LEA can claim the staff for their district.
- Data error for the canceled records needs to be corrected before resubmission.

Batch Information: **Batch** [REDACTED]

STATISTICS

PROCESSING

DOWNLOADS

GENERAL

## ID ASSIGNMENT COMPLETE

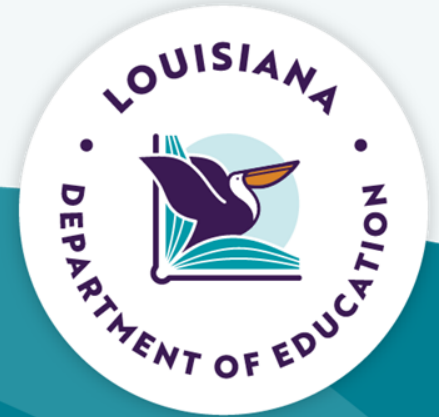
Staff Found but No Change in Data - Exact Match	5293
Staff Found and History Created - Exact Match	155
Staff Found and History Created During Match Resolution Stage	16
New ID Assigned - No Matching Record Found	74
Staff Found and History Created During Assign ID Stage	123
Staff Found During Assign ID Stage but History Not Created - Source Reliability	4
Staff Found During Match Resolution Stage but History Not Created - Source Reliability	12

## CANCELED

Canceled During Data Validation Stage	8
Canceled During Match Resolution Stage	2



# eScholar StaffID – Canceled Records



# ID Assignment: Canceled Records

The file you loaded into eScholar StaffID has passed validation and proceeded to the ID Assignment stage.

Batch # 445 has a total record count of 20 but only 11 were assigned IDs.

**STAFF ID HOME** Jay Sothirajah, Department of Education

Home ?

FILTER

LEA CODE:  SCHOOL/SITE CODE:  BATCH NUMBER:

SUBMISSION TYPE:  PROCESSING STAGE:  FROM:  TO:  SORT:

UPLOAD DATE	SUBMISSION TYPE	BATCH INFO	LEA CODE	SCHOOL/SITE CODE	SOURCE SYSTEM	STATUS	RECORD COUNT	NEXT ACTION
08/19/2020 15:14	File	<a href="#">463</a>	WBY	<a href="#">LEA</a>	PEP	ID(s) Assigned.	19 of 19	<input type="button" value="DOWNLOAD STAFF ID"/>
08/19/2020 14:16	File	<b>445</b>	WBY	<a href="#">LEA</a>	PEP	ID(s) Assigned.	<b>11 of 20</b>	<input type="button" value="DOWNLOAD STAFF ID"/>

Displaying 1 - 2 of 2 << FIRST < PREV PAGE 1 OF 1 NEXT > LAST >>

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.

# Identify Cancelled Records

- Select batch # 445 to open the batch information page
- 9 records were canceled during the data validation stage

Batch Information: **Batch 445**

STATISTICS

PROCESSING

DOWNLOADS

GENERAL

## ID ASSIGNMENT COMPLETE

Staff Found and History Created During Match Resolution Stage	8
New ID Assigned - No Matching Record Found	3

## CANCELED

Canceled During Data Validation Stage	9
---------------------------------------	---

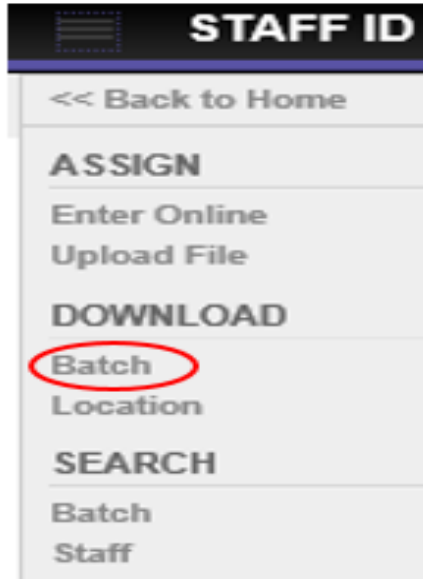
CLOSE WINDOW

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



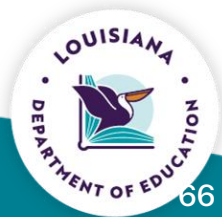
# Download Cancelled Records

Find the batch that has the canceled records.



At the Main Menu, under DOWNLOAD, select Batch

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



# Download Canceled Records

- Under the Extract Type, select Canceled.
- Select FILTER RECORDS
- Select EXTRACT RECORDS

The screenshot shows the 'Extract and Download Batch' interface. At the top, there is a navigation bar with 'STAFF ID HOME' and the user 'jay.Sothirajah, Department of Education'. Below this is a search bar and a help icon. The main area is a filter section with the following fields:

- LEA CODE: Red River Charter Academy [WBY]
- SCHOOL/SITE CODE: (empty)
- CONTENT STATUS: Active
- SUBMISSION TYPE: All
- EXTRACT TYPE: Canceled (circled in red)
- FROM: 05/21/2020
- TO: 08/19/2020
- SORT: Upload Date Desc
- FILTER RESULTS (button, circled in red)

Below the filter section is a table with the following data:

UPLOAD DATE	BATCH INFO	LEA CODE	SCHOOL/SITE CODE	STATUS	RECORD COUNT	NEXT ACTION
08/19/2020 14:16	<a href="#">445</a>	WBY	<a href="#">LEA</a>	Canceled.	9	<a href="#">EXTRACT RECORDS</a> (circled in red) <a href="#">ADD TO DOWNLOAD CART</a>

At the bottom, there is a pagination bar showing 'Displaying 1 - 1 of 1' and navigation links: << FIRST, < PREV, PAGE 1 OF 1, NEXT >, LAST >>.

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.

# Download the Canceled Records

Select DOWNLOAD

STAFF ID HOME jay.Sothirajah, Department of Education

Extract and Download Batch - Batch

UPLOAD DATE	BATCH INFO	STATUS	RECORD COUNT	NEXT ACTION
08/19/2020 14:16	<a href="#">445</a>	File Extract Complete.	9	<a href="#">DOWNLOAD</a>

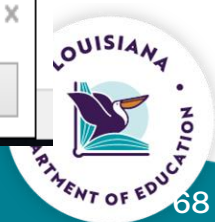
[EXTRACT ANOTHER BATCH](#)

At the bottom of you screen you will see the dialog box below. You can open or save the file to your desktop; and review the canceled records

Do you want to open or save `sid_WBY-UID-2523975026_445_20200819_233742_ide_iv.txt` from `louisianastaffid.escholar.com`?

[Open](#) [Save](#) [Cancel](#)

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



# Review Canceled Records

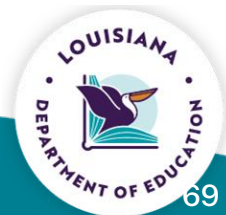
- Open the batch file. It is a comma separated file (csv).
- Scroll all the way to the right. The reason for the cancelation will be at the end of each record.

,,,,Canceled During Data Validation Stage,,,593281,1181,08/19/2020,RaceEthnicity is not valid(NNNNNN)  
anceled During Data Validation Stage,,,593282,1181,08/19/2020,Classification Level is not present;RaceEthnicity is not valid(NNNNNN)  
,,,,Canceled During Data Validation Stage,,,593283,1181,08/19/2020,Classification Level is not present;SSN is not valid(9WBY00002);RaceEthnicity is not valid(NNNNNN)  
,,,,,Canceled During Data Validation Stage,,,593287,1181,08/19/2020,ClassificationLevel is not present;RaceEthnicity is not valid(NNNNNN)  
.Canceled During Data Validation Stage,,,593288,1181,08/19/2020,Classificationt Level is not present;RaceEthnicity is not valid(NNNNNN)  
,,Canceled During Data Validation Stage,,,593295,1181,08/19/2020,Classification Level is not present;RaceEthnicity is not valid(NNNNNN)  
,,,,,,Canceled During Data Validation Stage,,,593296,1181,08/19/2020,Classification Level is not present;RaceEthnicity is not valid(NNNNNN)  
,,Canceled During Data Validation Stage,,,593297,1181,08/19/2020,RaceEthnicity is not valid(NNNNNN)  
,,,,Canceled During Data Validation Stage,,,593298,1181,08/19/2020,Classification Level is not present;RaceEthnicity is not valid(NNNNNN)

## Issues:

- Race-ethnicity must have at least one Y
- SSN is invalid
- Classification Level is missing

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



# ID Assignment Completed

The record count shows all records were assigned IDs. Select **DOWNLOAD STAFF ID** and load into your local system.

The screenshot shows the 'STAFF ID HOME' interface. At the top right, it says 'jay. Sothirajah, Department of Education'. Below the header is a 'Home' link and a question mark icon. The main area is a 'FILTER' section with the following fields:

- LEA CODE: Red River Charter Academy [ WBY ]
- SCHOOL/SITE CODE: [ Empty ]
- BATCH NUMBER: [ Empty ]
- SUBMISSION TYPE: All
- PROCESSING STAGE: All
- FROM: 05/21/2020
- TO: 08/19/2020
- SORT: Upload Date Desc
- A 'FILTER RESULTS' button is on the right.

Below the filter is a table with the following columns: UPLOAD DATE, SUBMISSION TYPE, BATCH INFO, LEA CODE, SCHOOL/SITE CODE, SOURCE SYSTEM, STATUS, RECORD COUNT, and NEXT ACTION.

UPLOAD DATE	SUBMISSION TYPE	BATCH INFO	LEA CODE	SCHOOL/SITE CODE	SOURCE SYSTEM	STATUS	RECORD COUNT	NEXT ACTION
08/19/2020 15:14	File	<a href="#">463</a>	WBY	<a href="#">LEA</a>	PEP	ID(s) Assigned.	19 of 19	<a href="#">DOWNLOAD STAFF ID</a>
08/19/2020 14:16	File	<a href="#">445</a>	WBY	<a href="#">LEA</a>	PEP	ID(s) Assigned.	11 of 20	<a href="#">DOWNLOAD STAFF ID</a>

At the bottom, it says 'Displaying 1 - 2 of 2' and has navigation links: << FIRST, < PREV, PAGE 1 OF 1, NEXT >, LAST >>.

*Note: During the resolve near match process, you may cancel a record if the staff is no longer employed in your district. In such cases, the ID will not be assigned. The record count will show fewer assigned ID records than what you submitted*

Please contact [Wanggan.Yang@la.gov](mailto:Wanggan.Yang@la.gov) with questions.



# Edlink Application Access Issue

**Q:** I have had 2 of my SPED employees say that when they try to get into SER it is telling them "NO ACTIVE STAFF RECORD". These 2 employees have been with our district for a few years and nothing has changed.

## **Possible reason:**

- employee's name in MyLA does not match the name in the eScholar record
- employee's eScholar record is not in current school year (ESSY 2026)
- missing State UserID (MyLA) in employee's eScholar record

## **Solution:**

- edit employee's name in MyLA or eScholar to make name match
- submit the employee for current school year
- attach employee's MyLA to his/her eScholar record

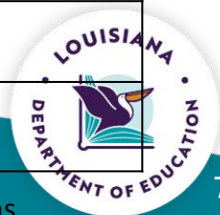
# Office Hours and Monthly Webinar

- **eScholar Office hours 10:00 am every other Thursday**
  - Zoom link: <https://ldoe.zoom.us/j/97031808633>
  - Dial-In Phone Number: (312) 626-6799
    - 9/18                                      10/2, 10/16, 10/30
    - 11/13                                      12/4, 12/18                                      1/8, 1/22
    - 2/5, 2/19                                      3/5, 3/19                                      4/2, 4/16, 4/30
    - 5/14, 5/28                                      6/11, 6/25
  
- **Data Coordinator Monthly Webinar 1:00 pm usually the first Thursday of each month**
  - Thursday, **September 11**
  - Zoom Link: <https://ldoe.zoom.us/j/976397929>
  - Dial-In Phone Number: (408) 638-0968
  - Meeting ID#: 976 397 929



# eScholar Systems - Who to contact for support

Who to Contact for Support	For Assistance With
<a href="mailto:Anantha.Lakkakula@LA.GOV">Anantha.Lakkakula@LA.GOV</a>	<ul style="list-style-type: none"> <li>• Retire/Split LASID or Staff ID, LASID/Staff ID Audits</li> <li>• Administrative functions such as system settings and configurations</li> <li>• eScholar Security (User Access/Role Based questions)</li> <li>• Enhancements</li> <li>• eScholar related EdLink ADQ/Dashboard/Security questions</li> </ul>
<a href="mailto:Jayanthi.Sothirajah@LA.GOV">Jayanthi.Sothirajah@LA.GOV</a>	<ul style="list-style-type: none"> <li>• Student ID updates and maintenance</li> <li>• DirectMatch and CEP Manager (SNAP, TANF, Medicaid, Free/Reduced Lunch counts etc)</li> <li>• eScholar related EdLink ADQ/Dashboard questions</li> <li>• Security Coordinators needing eScholar Student ID credentials or assistance providing their staff with eScholar systems access</li> </ul>
<a href="mailto:Wanggan.Yang@la.gov">Wanggan.Yang@la.gov</a>	<ul style="list-style-type: none"> <li>• StaffID updates and maintenance</li> <li>• eScholar related EdLink ADQ/Dashboard questions</li> <li>• Security Coordinators needing escholar Staff ID credentials or assistance providing their staff with Staff ID portal access</li> </ul>
<a href="mailto:support@escholar.com">support@escholar.com</a>	<ul style="list-style-type: none"> <li>• eScholar FTP Industry Based Credentials (IBCs)/HiSet folders</li> <li>• Software bugs (system outage, security issues etc.)</li> <li>• Requests for utilizing web services</li> </ul>
Your LEA Security Coordinator	<ul style="list-style-type: none"> <li>• System access for new users</li> <li>• Assistance with your eScholar login/password</li> </ul>
Visit <a href="#">escholar support page</a>	<ul style="list-style-type: none"> <li>• User Guides, FAQs, Announcements, Office Hours/Trainings Recordings etc.</li> </ul>



Please contact [Jayanthi.Sothirajah@la.gov](mailto:Jayanthi.Sothirajah@la.gov) with questions.

# Who to contact for support

- Email: [Submit Request](#) for any questions/concerns/issues for the systems/topics listed below.
  - Edlink360, EdLink Security, eSER, LEP, Security Coordinator updates
  - LEA Contact List updates
  - Systems accessed through the LEADS Application Portal
    - Student Transcript System (STS), STS Prior period opens, IBC uploads,
    - Sponsor Site System (SPS),
    - Annual Financial Reporting (AFR),
    - School Finder and Principal and Superintendent Secure Portal
- *NOTE: Email sent to these boxes will be forwarded to the new ticketing system and tickets created for response. Please respond directly to those emails as you receive them.*
- Email [LDOE\\_LEA\\_Support@powerschool.com](mailto:LDOE_LEA_Support@powerschool.com) for PowerSchool sFTP Credentials and Whitelisting Requests
- Email: [childnutritionprograms@la.gov](mailto:childnutritionprograms@la.gov) Summer Sun Bucks/CEP
- Email: [LDEData@la.gov](mailto:LDEData@la.gov) for Data Management FTP

